



+44(0)7859196213

Steve.laws@taylorbridgesconsultancy.com

UK/ Dubai, UAE / Qatar

www.linkedin.com/in/stevelaws

Founder of TAYLOR BRIDGES CONSULTANCY - EVENTS & CROWD MANAGEMENT PROFESSIONAL

Education

MSc Strategic Risk & Crisis Management
ISRM University of Gloucestershire 2023 – ongoing

BA (Hons) Crowd Safety Management
Bucks New University 2015-2016

FdA Crowd Management
Bucks New University 2013-2015

Professional Development

Level 6 Diploma in Occupational Health & Safety Practice
City & Guilds (due to graduate April 2024)

Level 4 Diploma in Spectator Safety Management
NCFE Qualification

Level 4 Diploma – Conducting Quality Assurance of assessment Process
NCFE Qualification

IOSH Managing Safely
IOSH Qualification

Certificate in Education
University of Greenwich

Profile

Experienced Director with a demonstrated history of working in the events services industry in the UK and Internationally. Skilled in operational Health and Safety, Crisis Management, Training Programme Design, Operations Management, Coaching, and Training Needs Analysis.

Steve has led development of Crowd Safety professionals for over 15 years delivering successfully qualified professionals across a wide range of major international sports events from Olympics 2012, Commonwealth Games 2014 and 2022, plus FIFA Club World Cup Qatar 2019 and FIFA World Cup 2022.

He has 30 years' experience in public and private sector crowd safety management, developing operational plans from royal visits to tactical advisor for large scale public gatherings. Steve has successfully managed the recruitment, training, coaching through deployment of several hundred volunteers supporting F1 motor racing events in UK, who provided last mile wayfinding services for crowds attending race days.

Highlight of skills

Professional

Punctual
Team Building
Leadership
Development
Management

Behaviours

Trusting
Empowering
Loyal
Respectful
Dependable

Technical

Microsoft Office
Bespoke Systems
- Iventis Crowd
Modelling/Legion

Experience

CROWD MANAGEMENT HEALTH & SAFETY LEAD / COP28 Expo City Dubai UAE

August 2023 – December 2023

- Responsible for UNFCCC zone crowd management Health & Safety planning
- Overseeing resource planning and operations
- Supporting the training and development of crowd management teams

GOVERNANCE AND COMPLIANCE / OPERATIONS LEAD FIFA World Cup Qatar

August 2022 – December 2022

- Governance and Compliance lead responsible for 11 World Cup Team Training Grounds
- Responsible for the daily resource planning and operations at two FIFA Fan Zones
- Supported the training and development of Guard force teams for Al Thumama Stadium (Official World Cup Stadium)

VENUE SAFETY OFFICER / Northampton Saints Cinch Stadium, Franklin Gardens

December 2022 – present

- Deputy Venue Safety Officer for Premiership Rugby team
- Managing preparations and match day operations for the safety and security of a 15,000 capacity stadium.
- Providing crowd management consultancy for summer concerts at venue (Rod Stewart June 2023)

COMMONWEALTH GAMES / Birmingham Independent training lead

Jan 2021 - May 2022

- Provided spectator safety qualification learning programmes for stewards and supervisors employed at the games for the main contracted suppliers of safety personnel

SILVERSTONE RACE CIRCUIT / Independent training lead

February 2013 – April 2017

- Provided Spectator Safety Steward qualifications programme to Race Day Event Volunteers

TAYLOR BRIDGES| Co-Founder / Event Management Training and consultancy

APRIL 2012 - present

- Supporting Safety Management at leading premiership rugby stadiums
- Leads a team of subject matter experts in training delivery and operational management at events
- Training, mentoring, and coaching of stewards, supervisors and safety management individuals, developing their knowledge, capability and qualifications

THE TESS GROUP / Co-Founder

APRIL 2009 - 2022

- Specialist in event safety training and qualifications
- Developed a bespoke traffic management qualification for Events
- Developed a leading Police Community Safety Programme for Councils, Local Authorities and Security Businesses.
- Giving expert consultancy on key functions within the major event industry such as Crowd Management, Venue Management, Event Services and Spectator Services.

THAMES VALLEY POLICE / Constable to Inspector

1981 - 2011

- General policing
- Specialist in police firearms, close protection and public order
- Head of Initial Police Learning and Development training

Referees

Available on request.