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Founder of TAYLOR BRIDGES CONSULTANCY - EVENTS & CROWD MANAGEMENT PROFESSIONAL

### Education

MSc Strategic Risk & Crisis Management  
ISRM University of Gloucestershire 2023 – ongoing

BA (Hons) Crowd Safety Management  
Bucks New University 2015-2016

FdA Crowd Management  
Bucks New University 2013-2015

### Professional Development

Level 6 Diploma in Occupational Health & Safety Practice  
City & Guilds graduated April 2024

Level 4 Diploma in Spectator Safety Management  
NCFE Qualification

Level 4 Diploma – Conducting Quality Assurance of assessment Process  
NCFE Qualification

IOSH Managing Safely  
IOSH Qualification

Certificate in Education  
University of Greenwich

### Profile

Experienced Senior Event Professional with a demonstrated history of working in the events services industry in the UK and Internationally. Skilled in Crowd Management, occupational Health and Safety, Crisis Management, Operations Management, Training Needs Analysis, Course Design, Delivery and Coaching.

Steve has led development of Crowd Safety professionals for over 15 years delivering successfully qualified professionals across a wide range of major international sports events from Olympics 2012, Commonwealth Games 2014 and 2022, plus FIFA Club World Cup Qatar 2019, FIFA World Cup 2022 Qatar and Qatar F1 2024.

Steve successfully managed compliance of delivery standards for safety and security operations during FIFA World Cup 2022 for 11 Competition Team Training Grounds, 2 Fan Zones and one of the FIFA Competition Stadiums. Recently supporting UN Security Services at COP28 providing crowd safety analysis, planning and operations for the UNFCCC Blue Zone. Latterly responsible for programme design and training delivery for the Formula 1 Qatar Grand Prix 2024 safety and security guard force and supervisors.

He has 30 years' experience in public and private sector crowd safety management, developing operational plans from royal visits to tactical advisor for large scale public gatherings.

### Highlight of skills

#### Professional

Punctual  
Team Building  
Leadership  
Development  
Management

#### Behaviours

Trusting  
Empowering  
Loyal  
Respectful  
Dependable

#### Technical

Microsoft Office  
Bespoke Systems  
Iventis Crowd/One Plan  
Modelling/Legion

## **Experience**

### **TRAINING PROGRAMME DESIGN & DELIVERY LEAD | 2024 Qatar Grand Prix F1**

October 2024 – December 2024

- Training Needs Analysis and course programme design for Event Crowd Management
- Delivery of programme to 737 Crowd Guards, Supervisors and Zone Crowd Managers

### **CROWD MANAGEMENT ANALYST LEAD | Diriyah Gate Authority for 2024/25 Event Season KSA.**

July 2024 – August 2024

- Responsible for Event Season crowd risk analysis for Salwa Palace and Bujairi Terrace event sites.
- Advising on resource planning and operations

### **CROWD MANAGEMENT HEALTH & SAFETY LEAD / COP28 Expo City Dubai UAE**

August 2023 – December 2023

- Responsible for UNFCCC zone crowd management Health & Safety planning
- Overseeing resource planning and operations
- Supporting the training and development of crowd management teams

### **GOVERNANCE AND COMPLIANCE & OPERATIONS LEAD | FIFA World Cup Qatar**

August 2022 – December 2022

- Governance and Compliance lead responsible for 11 World Cup Team Training Grounds
- Responsible for the daily resource planning and operations at two FIFA Fan Zones
- Supported the training and development of Guard force teams for Al Thumama Stadium (Official World Cup Stadium)

### **VENUE SAFETY OFFICER | Northampton Saints Cinch Stadium, Franklin Gardens**

December 2022 – present

- Deputy Venue Safety Officer for Premiership Rugby team
- Managing preparations and match day operations for the safety and security of a 15,500-capacity stadium.
- Providing crowd management consultancy for summer concerts at venue (Rod Stewart June 2023 & Nathan Dawe June 2024)

### **COMMONWEALTH GAMES | Birmingham Independent training lead**

Jan 2021 - May 2022

- Provided spectator safety qualification learning programmes for stewards and supervisors employed at the games for the main contracted suppliers of safety personnel

### **SILVERSTONE RACE CIRCUIT | Independent training lead**

February 2013 – April 2017

- Provided Spectator Safety Steward qualifications programme to Race Day Event Volunteers

### **TAYLOR BRIDGES | Co-Founder of Event Management Training and consultancy**

APRIL 2012 - present

- Supporting Safety Management at leading premiership rugby stadiums
- Leads a team of subject matter experts in training delivery and operational management at events
- Training, mentoring, and coaching of stewards, supervisors and safety management individuals, developing their knowledge, capability and qualifications

### **THE TESS GROUP | Co-Founder**

APRIL 2009 - 2022

- Specialist in event safety training and qualifications
- Developed a leading Police Community Safety Programme for Councils, Local Authorities and Security Businesses.
- Giving expert consultancy on key functions within the major event industry such as Crowd Management, Venue Management, Event Services and Spectator Services.

### **THAMES VALLEY POLICE | Constable to Inspector**

1981 - 2011

- General policing
- Specialist in police firearms, close protection and public order
- Head of Initial Police Learning and Development training

**Referees available on request**